

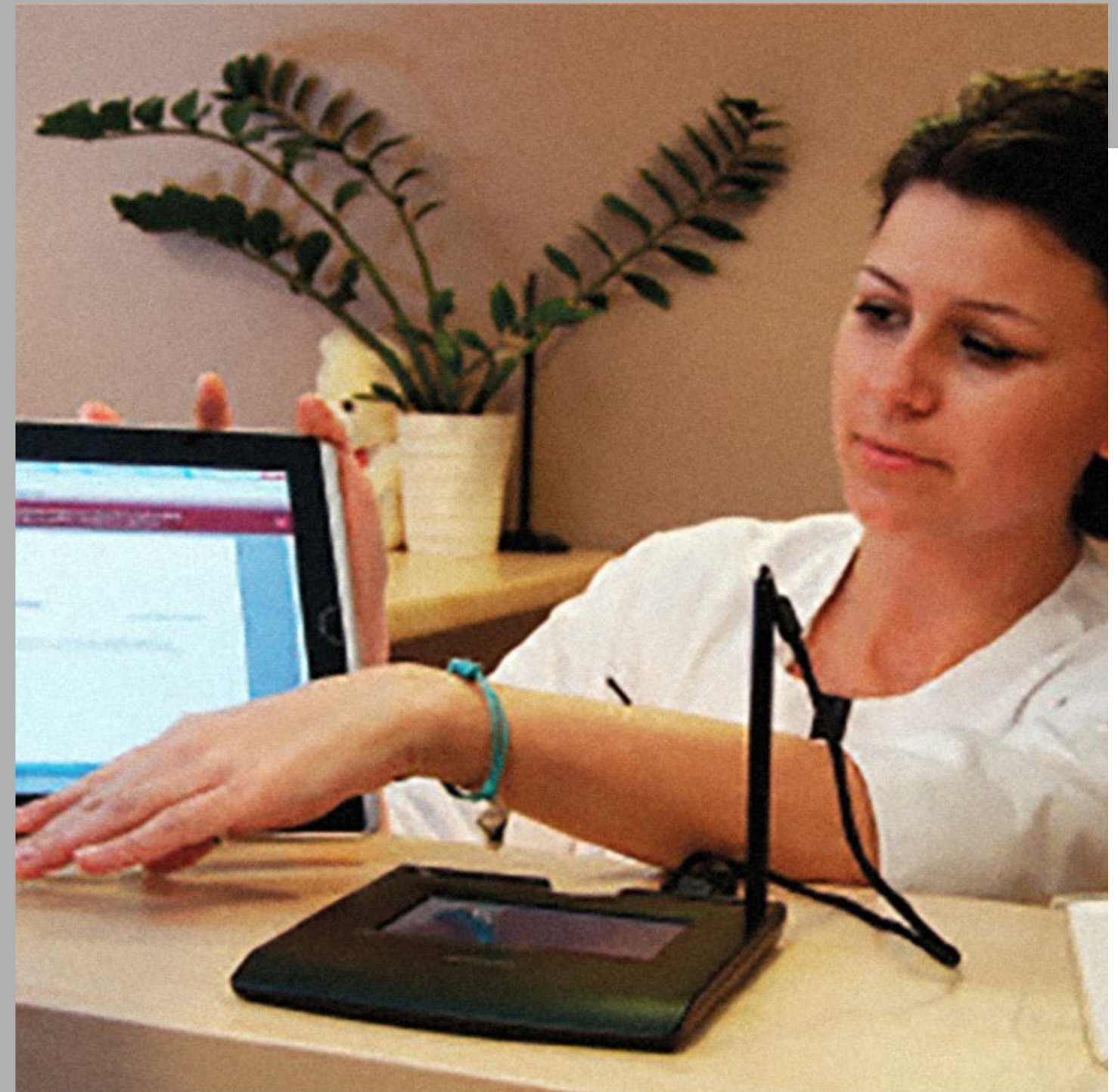
Wacom Case Study

Treatment consent

*Securely
digitized*

WACOM® for Business

Biometrically authentic treatment consent
with efficient workflows.



Uśmiech na 5 Dental Clinic *At a Glance*

INDUSTRY

- Healthcare: Modern dental clinic
- Focused on continuous development of dentistry techniques using advanced medical equipment and modern treatment methods
- Based in Wrocław, Poland with 8,000 registered patients and 400 appointments per week.

WORKFLOW

- Dental treatment consent forms

CHALLENGES

- Inefficient paper-based consent signature process
- Expensive and inconvenient storage of consent records
- Stringent regulatory requirements for proof of consent and secure document storage

SOLUTION

- Wacom LCD signature pads for electronic signature capture
- PL-Med Stomatologia digital schedule software for electronic patient files

OUTCOME

- Significant acceleration of document administration
- Elimination of paper management and storage costs
- Automatically compliant capture and storage of consent signatures
- Immediate digital archiving of patient consent forms
- Rapid access to patient information

"Using Wacom signature pads in our everyday medical practice minimizes the time it takes to handle document administration and maximizes the time we can devote to our patients. It has also reduced costs and eliminated all the problems that arise from accumulating large volumes of patient documents. Wacom signature pads have finally enabled us to achieve our objective of a paperless clinic."

Marcin Sikora,
Head of
»Uśmiech na 5« Clinic

More human *More digital*

Uśmiech na 5 is a modern dental clinic in Wrocław offering a complete range of dental care services. Its main objective has always been development of dentistry techniques using advanced medical equipment and modern treatment methods.

Challenge

With more than 8,000 registered patients and managing 400 visits a week, the number of patients and procedures being processed each week, and the associated documentation required, was growing rapidly. The successful introduction of PL-Med Stomatologia digital schedule software had already enabled the rapid creation of clear electronic patient record files, clinical dental charts, consent forms and treatment plans. However, requirements for in-person signatures and document storage in accordance with Polish regulations meant that it was still necessary to create and store paper records. Head of Clinic Marcin Sikora wanted to change this.

Solution

Wacom signature LCD signature pads were selected to provide reliable, biometrically accurate signature capture in this high-volume clinic environment.

Implementation

After reading the consent document on a PC screen, patients use the Wacom signature pad to confirm their consent in a familiar, but electronic manner. The signed document is then displayed on the PC screen for the patient to see. The document is automatically protected by a digital certificate which ensures that no changes can be made after the signature has been captured.



Outcome

The Wacom handwritten electronic signature solution has enabled the clinic to achieve a completely paperless workflow: Every signed document is digitally archived and available for patients, clinicians or administrators to view immediately. The effort and costs associated with storing thousands of paper documents have been eliminated. Moreover, clinic employees can find, read and check documents from either the reception or examination rooms in a fraction of the time it took when



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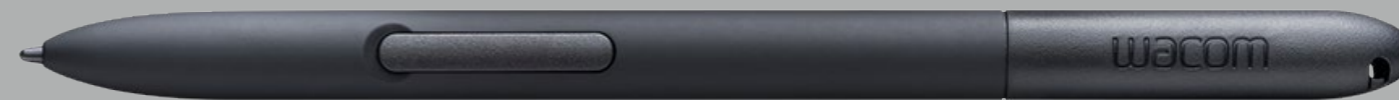
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